

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes. Clarity & simplicity nationwide. Very useful if it also gives access to NHS Direct

Important that the proposed non emergency number can incorporate a direct transfer to the emergency ambulance service if necessary.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

Yes. Easy to remember

No opinions except that 111 seems to be as good as any.

Q3 What are your views on the tariff options selected by the DH? :

The tariff should be local to discourage nuisance calls & encourage reasonable use rather than free direct personal consultation with medical staff.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

No.