

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. We have had a problem with this for the past six years. We have an aggressive and antisocial neighbour. We have had a problem getting packages from her when they have been left. We don't want to have to deal with her. Just today today a driver delivered a package. He asked my elderly mother to take a package for our neighbour. She refused. Unfortunately this neighbour was in, overheard my elderly mother refusing to take the package. The neighbour has been banging on our door and shouting abuse. We have been requesting for years that our packages are not left with anyone, and that we are not asked to take them.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Who is responsible for breakages and missing items if a package has been left with a neighbour?

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: