

Additional comments:

There appears to be no provision for a situation where there is just one household that no-one would wish to see used as a neighbour under this scheme (the 'nuisance' neighbour). Where such a household exists it appears that the only solution is for those who would otherwise be very happy with the scheme other than to opt out.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. Unless the point raised under additional comments can be properly addressed.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

No.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

No.