

### **Additional comments:**

I strongly oppose this proposal as people should be allowed to judge for themselves whether to accept mail or not via an 'opt in' rather than an 'opt out' scheme. This has the potential to spark neighbour disputes and litigation against Royal Mail for breach of Confidentiality and negligence in regards to the Data Protection Act. 'Opt out' is not a sufficient protection in law.

### **Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No. This allows breach of confidentiality and data protection laws. People do not always know their neighbours (especially in high turnover 'bedsits') and may be in dispute with them. Legal liability for damaged items is called into question and can result in disputes and litigation.

### **Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

People do not always know their neighbours (especially in high turnover 'bedsits') and may be in dispute with them. Legal liability for damaged items is called into question and can result in disputes and litigation.

The 'opt out' is not sufficient - it forces registration with royalmail and display of a visible sticker which can be interpreted as a sign of un-neighbourly aggression, again causing disputes. The scheme should be 'opt in' only if it is allowed.

### **Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval:**

The scheme, if allowed, should be 'opt in' only and not 'opt out' as proposed.