

Additional comments:

We live next door to people who have routinely committed criminal acts against our property, frequently behave antisocially, and with whom no communication of any reasonable form has been possible for over 4 years. UNDER NO CIRCUMSTANCES am I prepared to have ANY MAIL OF ANY SORT delivered to these neighbours, as WE WILL NEVER RECEIVE IT. Likewise, I am not prepared to handle any mail addressed to them.

I am furthermore not confident that, even with a sticker displayed, there will not be instances where our postman, especially if a temporary replacement to the normal one, will erroneously deliver our mail items to this neighbour. Hence, AND IN THE STRONGEST POSSIBLE TERMS, I am against this entire idea being adopted by the Royal Mail. Should our mail, still, erroneously be delivered to these neighbours, I WILL INSIST THAT THE MESS THEREBY CAUSED IS RESOLVED IN FULL AND IMMEDIATELY BY THE ROYAL MAIL, AND WILL NOT ACCEPT THE BUCK BEING PASSED TO ME.

Even without the existence of antisocial neighbours such as these in reality, most of our neighbours are out at work in the daytime, and in my view the resulting immediate delays to everyone's postal service caused by the postman having to knock at several properties before finding a person in and prepared to receive an item are likely to be far more significant and irritating to everyone than the mandarin who thought of this idea appears to have considered. I may be in a minority of your respondents in being forced into this invidious situation, but I am sure I am not unique, and analogous issues will apply to, in reality, many people across the country, even if numerically a minority overall. I am not prepared to be victimised by your drive to cut costs, and to paper over the reality of the consequences of your actions for real people, in the name of 'the majority'.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, see additional comments above

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

In the circumstances that I outline, when the Royal Mail fails to follow my clear and explicit instructions, as it inevitably will, then what will they do about it?

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

Obviously not, as I believe the entire idea should be rejected.