

### **Additional comments:**

Basically, someone's decision to opt out of the scheme is PRIVATE to them, and they should not be forced to make it public, let alone forced to boldly display it publicly. I think this may actually be an infringement of a person's basic human rights.

Just because the people this is important to are in a minority, does not mean their rights should be disregarded. And the minority is a very significant one, both numerically and morally.

### **Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No, absolutely not, in its present form.

Not everyone is lucky enough to get on with their neighbours, and in some cases do not get on with them at all. And in some of those cases they may not trust some neighbours, and possibly be fearful of them.

In such cases, it ABSOLUTELY MUST be possible to opt out ANONYMOUSLY. Yet the proposal is for a prominent sticker to be displayed, for all to see!

I believe it is a fundamental infringement of someone's basic privacy rights, to be forced to opt out in such a public fashion.

Yes people in this situation may be in a minority, but it is a very significant minority, both numerically AND morally. I really do believe the opt-out mechanism is immoral, and without integrity, and in effect amplifies the bullying that some people may be undergoing. I find the proposal utterly thoughtless and uncaring.

If you doubt the importance of this, then I suggest you do another survey, which questions just the people suffering these kind of circumstances.

### **Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

If someone is endeavouring to sell their house, then a prominent sticker is going to put off prospective buyers. They may do a drive-by and not even bother contacting the estate agent! (The sticker has to be displayed prominently!).

It is NOT Royal Mail's prerogative to boldly provide this indication to viewers, but is the domain of the legal conveyancing process. To me such a proposal feels very arrogant.

### **Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

No

