Additional comments:

(This may be a duplicate of a response already submitted. Repeated in response to email.) I was astonished to learn that taking in a neighbour's mail seems to be considered 'illegal' ! For many years at this address (and I really thought previous to that) our postmen have been leaving bulky mail with our neighbour (or vice versa) and I welcome legitimisation of the arrangement.

A poster in the window for anyone wanting to opt out would seem an adequate safeguard although I might perhaps suggest that it would be rather more appropriate to have a similar window sticker consenting to the arrangement AND nominating a particular neighbour (or a list of several) to whom alternative deliveries should be taken as there are of course many instances where a householder 'doesn't get on with' the immediate neighbour so might prefer mail left a couple of doors away.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Yes

Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

No

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

'Opt-in' rather than 'opt-out' would b maore satisfactory