

**Title:**

**Forename:**

**Surname:**

**Representing:**

Self

**Organisation (if applicable):**

**Email:**

**What do you want Ofcom to keep confidential?:**

Keep name confidential

**If you want part of your response kept confidential, which parts?:**

**Ofcom may publish a response summary:**

Yes

**I confirm that I have read the declaration:**

Yes

**Ofcom should only publish this response after the consultation has ended:**

You may publish my response on receipt

**Additional comments:**

**Question 1: Do you agree that NGTR would provide greater equivalence than the existing approved TR service? Do you agree that we have considered an appropriate range of improvements:**

Yes

**Question 2: Do you agree with the proposal to implement NGTR through the amendment to GC15? Do you agree that the criteria we propose satisfactorily embody improvements we suggest for NGTR:**

Yes

**Question 3: Do you agree that a period of up to 18 months for implementation of NGTR, following an Ofcom statement, is appropriate:**

No, it could be implemented in a MUCH shorter time scale as the technology is available now.

**Question 4: Do you consider that the requirement to ensure equivalent services for disabled end-users would require a mandated VR service in some form for BSL users? Please indicate the basis of your response:**

Yes, VRS is the only functional equivalent in telephony for BSL users

**Question 5: Do you agree that a restricted service would be more proportionate in providing equivalence for BSL users than an unrestricted service:**

No - it must eventually be an UNRESTRICTED service.

To impose restrictions 9 to 5 Monday to Friday is totally ridiculous and VERY discriminating.

Imagine restricting the voice telephone service to the same hours and days, there would be rioting in the streets!

**Question 6: Please provide your views on Methods 1 ? 5 for a restricted VR service discussed above. Are there any other methods that are not mentioned that we should consider? In making your response, please provide any information on implementation costs for these solutions which you believe is relevant.:**

There are other ways VRS could be implemented at reasonable cost, such as individual Agencies being licensed (this is very important) outside the VRS service proposed.

**Question 7: Do you agree that a monthly allocation of minutes combined with a weekday/business hours service would be the most appropriate means to restricting the service:**

NO

NO

NO

See above, also the 30 minutes is based on totally wrong figures, there are between 75,000 and 100,000 BSL users in the UK - GP Patients survey 2010