

Additional comments:

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No I do not. I believe that this proposal infringes on the security that is expected and relied upon with the national postal system. I also see no reason for this being proposed as in my personal experience at all the address that I have lived at the local Sorting Office has been located in easy commutable distance of my residence.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

No

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

In relation to the scope, I believe that if this does go ahead, it should not be a blanket initiative and that there should be an appropriate opt out facility with clear guidance and compensatory measures put in place to remedy any failure to honour a customer's choice to opt out.