

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, this is totally unacceptable!

1. There is no guarantee that the neighbour will be available to hand over the delivery when I am at home and with a couple my neighbours this could delay the delivery by more than a week.
2. A neighbour recently took delivery of a parcel for me (not from Royal Mail), signed for it but made no reference to the state of the parcel. I would not have accepted the delivery!

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

Any such service should require that we opt in to such a system.