

Additional comments:

I am part of the trial. I'm concerned about the opt-out procedures. I'm told I have to display a sticker on my door saying I don't want to take parcels for neighbours or have them take mine. I therefore feel obliged to take part in the trial because I don't want to have to display a seemingly unfriendly sticker on my door because I live in a block of flats and all of us pass our neighbours' doors. I think that's coercive. But I also don't want to take in parcels for ALL my neighbours or have all of them take parcels for me. Flats are often rented out and it's impossible to know or to always trust transient tenants. This is true everywhere. On the other hand I'd be happy to take parcels in for some of my neighbours but can't specify that. This scheme seems set in the land of cosy detached suburban houses and Postman Pat

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, because not all circumstances have been thought through sufficiently especially in regard to opting out and people living in flats or other communal dwellings.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**