

**Additional comments:**

**Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

I do not think they should give approval as it stands. I think that the default should be not to deliver to neighbours, and people should be able to opt in if they wish. This will give them an opportunity to check with their neighbours before opting in.

**Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Neighbour relations. It will be much better for people to have a sticker saying they opt in to the scheme rather than a sticker showing their neighbours that they don't trust them. Opting in will also give neighbours an opportunity to check with their neighbours that they are happy to receive parcels on their behalf.

Also, having space on the opt-in sticker to put several trusted house numbers might be good, as then people can indicate which neighbours are more likely to be at home.

**Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval:**

It should be an opt-in scheme rather than an opt-out.