

**Additional comments:**

I am concerned that to opt out requires the display of a sticker near to the letter box. I would rather collect my own items from the Delivery Office however I do not want my neighbours to see that I have opted out - this could infer that I do not trust them even though it is my personal wish to collect my own mail. Royal Mail should consider some other form of identification i.e. electronic means or some indication at the sorting office to indicate to the postman that I have opted out without requiring a sticker on my door.

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

Yes subject to comments above concerning opting out.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Not as far as I am aware.

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

As per my comments above.