

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Yes

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

There is potential that when neighbours change that any 'opt out/in' requirements may not be updated thus generating avoidable complaints to Royal Mail ?

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

No