

### **Additional comments:**

For some years now our local postman has responded really well to the situation of no answer at the door and larger parcels.

It would seem that pressure to deliver seems to mean postmen/women have minimal time to wait for an answer to the door. They often knock the door instead of using a bell push. They also sometimes fail to appreciate there is some distance (in older houses) between upstairs and getting to the door). There is also a lack of appreciation that some of us have mobility problems and cannot be at the door in seconds.

Our post deliveries have never incurred any difficulties despite the above, however of late there have been occasions when parcels have gone to neighbours.

This wouldn't be a problem would it not be for the fact that properties either side are rented to private 'hobby' landlords. The tenants are more often than not antisocial in varying degrees, this has been our experience and is fact born of that rather than generalisation and rumour or assumption.

In short I wouldn't want any of my post going anywhere in the road other than to the intended recipient.

### **Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

Yes if it is a solution for people living in amongst responsible neighbours who consider others.

### **Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Only that if the majority wish it to be so then those with difficulties will be required to comply if it works or not for them.

### **Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

None