

Cover Sheet for response to an Ofcom Consultation

BASIC DETAILS

Consultation title: Telephone Numbering - Safeguarding the future of numbers

To / E-mail address: Nic Green NumberingReview@ofcom.org.uk

Name of respondent: Robert Alexander

Representing (self or organisation/s): Self

Address (if not received by email):

CONFIDENTIALITY

What do you want Ofcom to keep confidential?

Nothing	<input checked="" type="checkbox"/>	Name/address/contact details/job title	<input type="checkbox"/>
Whole Response	<input type="checkbox"/>	Organisation	<input type="checkbox"/>
Part of the Response	<input type="checkbox"/>	If there is no separate annex, which parts?	

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DECLARATION

I confirm that the correspondence supplied with this cover sheet is a formal consultation response. It can be published in full on Ofcom's website, unless otherwise specified on this cover sheet, and I authorise Ofcom to make use of the information in this response to meet its legal requirements. If I have sent my response by email, Ofcom can disregard any standard e-mail text about not disclosing email contents and attachments.

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Name

Signed (if hard copy)

I just wanted to say that as a businessman I felt that because people in business have purchased telephone plans, which provide a fixed cost over the year, they have been unlawfully treated. There is a basic human rights infringement because they have not been given a choice to dial the Standard Dialling Code and number belonging to the person they wish to contact. There has been NO CHOICE and deliberate withholding of the SDC and number with the intention of making money, unknowingly from the person making the call.

Is also an injustice to charge someone for waiting in a Phone Queue. I don't know of any other queue in society that charges for waiting in a queue. Can you imagine being in the bank or post office queue with someone coming round to collect money from you every minute of your wait. Telephone charges are for communication. There is no communication whilst waiting in a queue.

I would hope your forthcoming review will take these matters into consideration and put a long standing wrong to bed. There are millions of pounds made daily through this gross injustice everyday.

Regards
Robert Alexander

