

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes, having a single point of contact for the NHS makes sense, I think that currently the public think the 999 number is just that not recognising that it is supposed to be only for life threatening emergencies.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

Yes, something catchy and simple is needed, the NHS Direct Number should have been simpler.

111 like 999 cannot be mistaken for anything else and makes common sense

Q3 What are your views on the tariff options selected by the DH? :

They seem reasonable.

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:

No