

Additional comments:

The aim is to considerably save time and the costs involved in returning mail and parcels to a collection point. Allowing the claimant to receive their mail first time every time and without the costs and time in going to the collection point thus considerably reducing the carbon footprint.

Question 1:What is your response to this consultation?:

A receiving mail/parcel client can nominate an alternative delivery point such as a suitable lockable box near his front door which bears his house number. Mail/parcels to this client will show a 4 digit code after his surname and this tells the postman his code. The postman should then go to the box enter this code to open the box, deposit the parcel/mail and can scan the bar code on the inside of the box to confirm delivery. Scanning the bar code will be accepted as signed for. If no scanning device the postman can note the numerals on the inside of the box. Again this will be accepted as signed for.

To be suitable the box is to be big enough to accept the parcel. It must be securely fixed one metre off the ground and with the control knob less than 1.7 metres from the ground. The code must be capable of being changed by the client from time to time.

On receipt of the nomination to the local delivery office or head office Royal Mail or the delivery service should then comply. Perhaps Royal Mail or the delivery service could produce a suitable form for the client's signature which could, for example, include the clause that if parcels are deposited as above and the bar code scanned/noted on the delivery sheet this is accepted by the applicant as a suitable delivery for "signed for" and other mail or parcels. The liability of Royal Mail or the delivery company for any loss of the parcel ceases when the box is relocked.