

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. There are a variety of situations where it would be inappropriate to deliver to neighbours including having newly moved house and not knowing neighbours sufficiently well, neighbour disputes, elderly or infirm neighbours. The opt-out is equally inappropriate as having to display a sticker can stigmatise people and cause friction in the neighbourhood. Other couriers have an electronic handheld device which tells them not to leave parcels with neighbours rather than customers having to display stickers - why can't royal mail use this technology? However, this consultation is somewhat farcical when it appears from reading all the documentation, that Ofcom have already decided to approve the proposal.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

n/a

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

n/a