

Representing:

Self

What do you want Ofcom to keep confidential?:

Keep name confidential

If you want part of your response kept confidential, which parts?:

Ofcom may publish a response summary:

Yes

I confirm that I have read the declaration:

Yes

Ofcom should only publish this response after the consultation has ended:

You may publish my response on receipt

Additional comments:

Much of the problem has been the weak control of Royal Mail by management and Ofcom, which has resulted in Royal Mail just raising prices rather than drastically pruning the staffing and improving efficiency and attitude towards the job - TV programmes have shown the laxness of control in the London area for example.

The price of postage is so high that my firm does not post out promotion any more and, if you are going to allow such drastic increases as mentioned, I shall have to move totally away from the use of Royal Mail!

Go back to Royal Mail and demand they make more drastic cuts to manpower and thus relieve the pressure in raising prices and show some determination