

Additional comments:

The first point that has to be made is that the first indication I have received about this change is a flyer from Royal Mail stating that following a highly successful trial the service will begin from late September subject to final approval. There is no mention that their proposal is still open to consultation.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

I disagree that Ofcom should grant approval. This is an opt out scheme which presumes all neighbours are to be regarded as of equal standing. I am on good terms with some neighbours, indifferent terms with other and less than satisfactory terms with other neighbours. I would not want items such as cheque books of correspondence from for example legal representatives to be left with certain neighbours. I would prefer to nominate an alternative delivery point is no reply is gained.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

The idea of displaying a "Don't deliver to my neighbour" sign may have two consequences. One is that it obviously gives offence where none was intended. It also advertises a house where the residents are normally absent during the day; clearly an invitation to burglars

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

The only notification I have is the flyer from Royal Mail which implies that regulatory approval is a mere formality. This is clearly misleading. TNT-Post also deliver to my door in this area so a consultation leaflet from Ofcom with reference to both services would be more satisfactory way to canvass consumer opinion