## **Additional comments:**

I find Royal Mail is at every twist & turn trying to give up its primary business - the delivery of letters & parcels in a timely manor. They shut my local PO, the raise stamps to make you not want to send letters, the have a mad queuing system, that allows Travel Money transactions to 'push in' head of normal counter transactions. Post will now not be delivered in the morning to my house and now this!

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer.:

No, as I don't think one of my neighbours would accept it.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval