

**Additional comments:**

It should be a opt in service rather than a opt out. The current model forces discrimination of Royal Mails customers, as they have to visibly show they don't trust or like their neighbours. It could unfairly distress people, and force them to use the service as they don't want to be brought into conflict with their neighbours.

The proposed method basically says that if you opt out you are implying your neighbour is untrustworthy or hated.

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain. :**

No, Approval should not be granted. As it should be a opt in service rather than a opt out. The current model forces discrimination of Royal Mails customers, as they have to visibly show they don't trust or like their neighbours.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

That feuds and assaults could erupt through neighbour arguments, through lost, damages, missing items, or that someone does not want this service.

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**