

Additional comments:

I believe the whole concept to be flawed. I would far rather be given the ability to indicate that any parcel be held at the depot, with a message delivered through the door that a parcel is awaiting pick up.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, I do not agree. I do not see why my neighbours should become part of a delivery chain which they have not initiated, and have no responsibility for. Delivery of the parcel to a neighbour does not, in my view, complete the requirements of the legal 'in transit' responsibilities by the carrier. Accidental (or deliberate) damage while a parcel is in storage at a neighbour will be next to impossible to prove or claim.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**