

Additional comments:

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. The arrangement should be on an opt-in basis, not opt-out. The opt-out sticker is an open invitation to burglars. Opportunity should be given for specific neighbours to be chosen.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Other service providers often give the option for re-direction, but do not make it obligatory.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: