

Reference: 391051

23 February 2017

Julia Snape
Information requests

information.requests@ofcom.org.uk

Freedom of Information: Right to know request

Thank you for your request for information dated 25 January sent to our Market Research team. Your request has been passed to me to handle as a request for information under the Freedom of Information Act 2000.

You asked for data collected by Ofcom on internet penetration in England from 2005 until 2015.

Since 2011, Ofcom publishes an annual report on the UK's communications infrastructure, called the Connected Nations Report (formerly the Infrastructure Report). Where available, we publish data on the number of internet connections by local authority/postcode, which together with the reports, are available to download at the following link:

<https://www.ofcom.org.uk/research-and-data/infrastructure-research/infrastructure>¹

(The data for 2012 can be found separately here: <https://www.ofcom.org.uk/research-and-data/data/map-data/broadband-2012>)

Before 2011, we included this type of information in our Communications Market Reports (CMR). For example, in the 2010 report:

(https://www.ofcom.org.uk/_data/assets/pdf_file/0015/31281/icmr_2010.pdf):

Figure 5.52 (p 325) shows the number of fixed broadband connections going back to 2004.

You can find the CMR reports from 2011 back to 2005 via the following link:

<https://www.ofcom.org.uk/research-and-data/cmr/communications-market-reports>

¹ Full Infrastructure Reports were published in 2011 (available at https://www.ofcom.org.uk/_data/assets/pdf_file/0025/69262/infrastructure-report.pdf) and in 2014 (available at the link above). Annual updates to those reports were published in the other years.

Similarly, the Nations CMR reports (available at <https://www.ofcom.org.uk/research-and-data/cmr/cmr10>) show take-up by UK nation.

CSV files for data from 2010 are available from the Data.gov.uk website here:

<https://data.gov.uk/dataset/ofcom-communications-market-report>

You can also find overall figures for 2005 up to 2009 here – see from line 4143:

<https://www.ofcom.org.uk/research-and-data/cmr/cmr10/downloads>

I hope this information is helpful. If you need anything further, please quote the above reference in any future communication.

Yours sincerely

Julia Snape

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF