

**Additional comments:**

Opt out should be via a database (such as opt out of junk mail), not via a sticker on doors, as that can also could cause disputes.

Or at least there should be an opt-in sticker.

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

No.

It should not be taken for granted that neighbours are responsible or friendly.

In the case of on going disputes, having to go to a neighbours house to pick up a parcel can cause problems.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**