

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No, I do not agree.

The present system seems to work well. If some people find it difficult to collect parcels from their local delivery office, I suggest that local post offices, shops, etc, could be used instead. My husband and I do not agree with the proposed new scheme. There must be other people like us - we are quite happy to take in mail for most neighbours, but we have a disagreeable neighbour for whom we do not wish to take in parcels, and who we do not wish to take in ours. We used to take in deliveries for him, but we often had to do this two or three times a week, as most of his mail is to do with his business. This was inconvenient, and the neighbour was ungrateful and ill-mannered, so we no longer take in his items.

If you were to bring in the proposed new system, it should be opt-IN, not opt-OUT, because we do not wish to seem unsociable or unhelpful by displaying the opt-out notice which Royal Mail are suggesting. We also do not want to disfigure our front door or surrounds by sticking on such a notice.

Finally, we feel that the proposed new scheme would make more work for the post men and women, and take up more of their time, because they could be going from house to house without finding people at home who could take packages in for neighbours. Then, when they found somebody, they would have to go back to the recipient's house to put a card through the letter-box.

For all the above reasons, we object to the proposed scheme.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: