

Cover Sheet for response to an Ofcom Consultation

BASIC DETAILS

Consultation title: Telephone Numbering - Safeguarding the future of numbers

To / E-mail address: Nic Green NumberingReview@ofcom.org.uk

Name of respondent: Mr C J Bailey

Representing (self or organisation/s): Self

Address (if not received by email):

CONFIDENTIALITY

What do you want Ofcom to keep confidential?

Nothing	<input checked="" type="checkbox"/>	Name/address/contact details/job title	<input type="checkbox"/>
Whole Response	<input type="checkbox"/>	Organisation	<input type="checkbox"/>
Part of the Response	<input type="checkbox"/>	If there is no separate annex, which parts?	

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DECLARATION

I confirm that the correspondence supplied with this cover sheet is a formal consultation response. It can be published in full on Ofcom's website, unless otherwise specified on this cover sheet, and I authorise Ofcom to make use of the information in this response to meet its legal requirements. If I have sent my response by email, Ofcom can disregard any standard e-mail text about not disclosing email contents and attachments.

Ofcom seeks to publish responses on receipt. If your response is non-confidential (in whole or in part), and you would prefer us to publish your response only once the consultation has ended, please tick here.

Name
Mr C J Bailey

Signed (if hard copy)

Dear Sirs,

I and many of my friends all regard the 0845 and 0870 system to be a blatant con trick.

I will **never** phone these numbers. If any company wants my business and cannot be contacted by a normal geographic number then that company loses my custom.

Also, last year after the London bombings the police had the nerve to give an 0870 number as a hotline. I immediately protested about this to my MP Mr William Hague. I had previously told him that my own local police force North Yorkshire now had so called Lo-Call numbers and that if I needed to contact them I would phone 999. If it was not an emergency I would not phone them. So all the police requests for witness information or intelligence would be lost. I added that to phone my local police station would cost more than phoning my brother in Sussex!!! To date police replies regarding their use of these numbers has been evasive.

My landline phone contract allows me to make unlimited calls to any UK geographic number. It does not include 0845 or 0870 numbers.

How many vulnerable people, low wage earners or pensioners do not realise they have to pay over the odds for these calls?

Why are we charged for using 0800 numbers from mobile phones? I recently returned from New Zealand where 0800 is free even on mobiles. Don't Phone companies make enough profit?

The Say No To 0870 website is much used by myself and friends. We also pass on the information whenever possible. Congratulations to the creator.

No wonder that this once great country is sinking into the mire when Companies, Government Organisations and even the Police Con us all with this blatant profiteering!!!

Mr C J Bailey, North Yorkshire

P.S. I am not anti police or state. I served 14 years in the Army and 16 years in the police and am now retired on pension. However I resent being conned.