## What do you want Ofcom to keep confidential?:

Keep name confidential

## If you want part of your response kept confidential, which parts?:

### Ofcom may publish a response summary:

Yes

I confirm that I have read the declaration:

Yes

Of com should only publish this response after the consultation has ended:

Yes

Question 1: Do you agree with our analysis of consumer detriment on the 070 number range?:

Yes

Question 2: Do you agree that the costs outweigh the benefits in relation to closing the 070 number range and migrating users to an alternative range?:

Yes

Question 3: Do you agree that Ofcom should keep the 070 range open and monitor the market in light of enforcement action by PhonepayPlus?:

Yes

Question 4: Do you agree that Ofcom should require OCPs to give greater prominence to the cost of calling 070 numbers in published price lists and promotional material?:

Yes

Question 5: Do you agree that Ofcom should amend its guidance to ensure that PNS providers carry out appropriate due diligence of suballocatees of personal numbers?:

Yes, but only where fair and justifiable

# **Question 6: Do you agree that Ofcom should not bar the presentation of 070 CLI? Please provide evidence to support your response:**

Yes. CLIP is a widespread and key means to identify a calling party. Suppression of CLI will cause customer confusion and reduce confidence in 070-based callers and associated organisations.

#### Question 7: Should services provided by, for example, Hospedia, Premier Telesolutions and Trader Media be provided on an alternative number range to 070? Please provide any evidence to support your views.:

Yes, premium-rate services should never be permitted to use 070 and should be placed in 090 range

# **Question 8: Do you agree that Ofcom should withdraw formally the requirement for pre-call announcements on 070 Personal Numbers?:**

Yes, in my experience this has resulted in callers to my 070 number being confused by the prospect of higher charges, resulting in potential loss of business. Although I cannot quantify, I feel pre-announcements are highly innapproriate and unfair considering that premium ranges do not carry such announcements

#### **Additional comments:**