

Reference: 270950

1 June 2016

Julia Snape  
Information Requests

[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

### **Freedom of Information: Right to know request**

Thank you for your request for information dated 12 May for the name and address of the company to whom the number 08432 898447 was issued to. This has been considered under the Freedom of Information Act 2000 (the Act).

Ofcom publishes on its website the names of companies to whom it has allocated telephone numbers – please see: <http://www.ofcom.org.uk/static/numbering/index.htm#special>. You will see that the number you are inquiring about has been categorised as “Special Services”. By downloading the relevant Excel spreadsheet (which is accessible by clicking on the hyperlink provided) and scrolling down the numbers listed in columns ‘A’ and ‘B’ you will see that the relevant number block (including the specific number to which you refer) has been allocated to Liquid 11 Limited.

Further details relating to this company are publicly available from the Companies House website at: <https://www.gov.uk/get-information-about-a-company>. By clicking on the “Start Now” button you will be able to search the register under the company’s name.

You may also be interested in our general enforcement work relating to persistent misuse of telephone numbers and nuisance calls – further details about that programme can be found on our website here: [http://stakeholders.ofcom.org.uk/enforcement/competition-bulletins/open-cases/all-open-cases/cw\\_905/](http://stakeholders.ofcom.org.uk/enforcement/competition-bulletins/open-cases/all-open-cases/cw_905/) and <http://stakeholders.ofcom.org.uk/enforcement/nuisance-calls-guide>.

Yours sincerely

Julia Snape

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

**Timing**

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings  
The Secretary to the Corporation  
Ofcom  
Riverside House  
2a Southwark Bridge Road  
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF