

**Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

NO.

Legal, Data Protection and security issues.

Royal mail wants to hand personal, confidential, sensitive and potentially valuable mail to COMPLETE STRANGERS.

Theft and abuse is INEVITABLE. Not probable, inevitable (the theft problem is bad enough now, without them actually throwing mail at criminals).

Yet it wants to evade legal liability.

Who is liable when a neighbour steals my bank statement, runs up debts, empties my bank account, wrecks my credit history and generally trashes my life?

(You can see the banks lawyers having a field day with this one. What happened to &apos;failing to take adequate care of your password&apos;, when it&apos;s handed by the postman to a complete stranger).

What happens when a violent ex-partner discovers where the former spouse is living? When a criminal discovers who spoke to the police? Lives will be at risk.

What happens when someone&apos;s pregnancy or AIDS test is disclosed? When a copy of a new Will falls into the wrong hands? Driving licence? Credit card? Passport?

It&apos;s a criminals free-for-all.

When correspondence regarding a complaint about a neighbour is the delivered to that very neighbour?

All this is avoided by delivering mail to the right person.

The Royal Mail knows that all this will happen, but they don&apos;t care.

**Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

**Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval:**