

Additional comments:

The recommendation is theoretical rather than practical. There is not enough information about how the places were chosen for the research, or how representative they are of the country as a whole.

Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. It is not a reliable method of delivering post.

Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

No attention seems to have been given to the varying situations of individuals and different kinds of living accommodation.

The assessment is a generalisation and assumes that everyone's circumstances are the same. No attention is given to age or disability, or even how well neighbours get on socially. If relations are not good it will just make them worse to place a notice near the door stating that this household is not participating in the scheme. The whole idea reminds me of the phrase "hard-working families" and fails to consider the varied composition of the population. The Paralympics seems to have done little to raise awareness of difference.

Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval:

The scope is too limited.