

4 April 2016

Julia Snape
Information Requests

information.requests@ofcom.org.uk

Freedom of Information: Right to know request

Thank you for your request for information asking for information on Ofcom's gas and electricity contracts, which Ofcom received on 4 March 2016 and has considered under the Freedom of Information Act 2000 (the Act).

You asked for:

"1. Contracts/Agreements relating to the supply of Gas which may include the following:

- Natural Gas Supply*
- Gas Heating / Boiler Maintenance*
- Installation of Gas Central Heating Systems*

2. Contracts/Agreements relating to the supply of Electricity which may include the following:

- Street Lighting*
- Electricity Supply (Half Hourly)*
- Electricity Supply (Non Half Hourly)*
- Corporate Electricity Supply*

Contract Information- *For each of the types of the contract that I am requesting please can you send me the following information. Please can you remember if there is more than one provider can you please split the contract information up for each individual provider?*

- 1. Unique Contract Key: Please can you provide me with a unique reference quote that relates to each contract.*
- 2. Current Provider: If there is more than one provider please split the contract information individually.*
- 3. Annual Average Spend: Please can you send me the average spends over the last three years. Approximate spend is also acceptable.*
- 4. Contract Duration: Duration of the contract/agreement and can you please include any extension periods that could be executed*
- 5. Contract Commence Date: The date the contract/agreement commenced*
- 6. Contract Expiry Date: The date the contract/agreement expired*

If there is more than one supplier please split each profile of the above data types for each supplier. E.g. separate spend, expiry date.”

Please find below the information you have requested, populated into a table for your convenience.

Please split each contract up individually for each provider including the annual average spend and contract dates.		Electricity Supply (Half Hourly)	Electricity Supply (Non Half Hourly)	Natural Gas Supply
Unique Contract Key: Please can you provide me with a unique reference quote that relates to each contract.		9075187	718800	10230959
Type of contract- of the different type of contract stated above for gas and electricity please state which of these relate to each of the contracts. E.g. street lighting, Natural Gas Supply, Gas Heating / Boiler Maintenance.		Electricity Supply (Half Hourly)	Electricity Supply (Non Half Hourly)	Natural Gas Supply
Current Provider: If there is more than one provider please split the contract information individually.		E.On Energy	SSE Energy	SSE Energy
Please can you send me the average spends over the last three years? Approximate spend is also acceptable.	2013 (Jan-Dec incl. Vat)	£354,384	£ 44,829	£ 52,043
	2014 (Jan-Dec incl. VAT)	£409,168	£ 48,470	£ 44,138
	2015 (Jan-Dec incl. VAT)	£ 395,488	£ 50,201	£ 54,837
Contract Duration: Duration of the contract/agreement		24 Months	24 Months	24 Months
Contract Commence Date: The date the contract/agreement commenced		01/10/2013	01/02/2014	01/12/2013
Contract Expiry Date: The date the contract/agreement expired		30/09/2015	31/01/2016	30/11/2015
Contract Extensions		6 months	3 months	4 months
Contract Expiry Date: The date the contract/agreement expired		31/03/2016	01/05/2016	31/03/2016

Please ensure that when using the provided information in any way, you comply with all relevant legislation. For example, the information provided may be protected by copyright under the Copyright, Designs and Patents Act 1988 (as amended). If in doubt, please seek independent legal advice. For Ofcom's policy on copyright and related issues, please refer to <http://www.ofcom.org.uk/disclaimer>.

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely,

Julia Snape

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exception cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF