

Request for information

Thank you for your request for information dated 23 October about videoconferencing which we have considered under the Freedom of Information Act 2000.

Please find below our response to each of your questions.

- We request contact details of all Chief Decision Makers regarding your Technology and Innovation throughout your organisation.

Andrew Curtois Telephone 0207 981 3000.

- We would like to know if you are currently using any Video Conferencing Technology?
Yes Ofcom is.

- Have you invested in any Video Conferencing Hardware? If yes – What Video Conferencing Hardware have you invested in?

We currently use Polycom hardware.

- Do you use any Video Software?

We use Video Conferencing as a service from SCC.

- Do you currently have a contract in place to supply you Video Conferencing Hardware?

Yes we have a current contract in place.

- Do you currently have a contract in place to supply you Video Conferencing Software?

Yes we have a current contract in place.

- If applicable, when does your current contract end?

The contract comes to an end in quarter 2 of financial year 2018/19.

I hope this information is helpful.

Kind regards
Julia Snape

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review **you should contact us within two months of the date of this letter**. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF