

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

Yes I agree. It would be a easy number to remember as 999/112. Often people loose or forget longer numbers.

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and**

**B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

Yes I agree. this idea could very possibly cut down the waiting times in ED as advice can be handed out over the phone, for example lacerations that do not need stiching, just cleaning and dressing.

111, anybody can remember that number!

**Q3 What are your views on the tariff options selected by the DH? :**

I think I understood correctly, that there will be a charge for the 111 call. I am sure that most people would be prepared to accept this charge as long as it is not excessive, it is not a number that any one person will be using on a regular basis.

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document:**

None.