

Additional comments:

Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No.

I don't want to participate in this scheme, but do not want to stick a highly visible, ugly sticker at the front of my house in order to avoid it.

It could be an invasion of privacy, given that many letters are marked with the sender's logo.

This scheme relies entirely on the trustworthiness / goodwill and availability of neighbours. For example, if a parcel is left with a neighbour, who then goes on holiday for two weeks without handing over the parcel, what recourse is available?

Can Royal Mail be sued in the event of an item not being returned to the recipient which causes financial loss?

There is nothing wrong with the current system of picking up items from the post office. This system works, is reliable and convenient. It isn't broken and so doesn't need "fixing".

Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

This will be a time-wasting exercise for postmen/women. They will have to go back and forth from door to door in order to deliver the item (i.e. find out person isn't in, then find a neighbour who is, then go back to post a card in the recipient's letter box). This will eat into their working time and will result in more haste in conducting their round - which in turn will compromise the quality of the service.

Question 3: Do you have any comments on the scope and wording of the proposed Notification and approval:

If allowed, this scheme should be opt in rather than opt out.