

**Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

Not as currently identified. Firstly I have only received the notification today, giving only 1 day to respond to the consultation. This is unacceptable.

Secondly, it is too general. I would no more accept a parcel for them - (if I did I would probably destroy it) then they would for me. Nor would I EVER knock on their door to pick it up.

I would for the neighbour on the other side, but ONLY by prior agreement. That is a situation that already exists informally in my neighbourhood, and we already put a note on the mailbox/door. So no change is required.

**Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Because I will be rejecting it, for the reasons identified, the Royal Mail will have substantial difficulty in complying with those who reject it. I already have cause to complain substantially when I am delivered unsolicited mail that they are paid to circulate, even though I have registered with them direct not to receive such information.

**Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

Yes, the word &quot;a neighbour&quot; is far too wide. IF it enabled me to stipulate one particular neighbour for example, AND NO OTHER, then I might consider agreement, but ONLY if I had a guarantee that the Royal Mail could comply with it, and that if they failed to comply, I would have simple and easy compensation - - i.e. they would be responsible for trying to get it back from the neighbour, or pay me the value of the goods lost.