

Additional comments:

I have already emailed about this, and received your reply on 30.08.12 (ref 1-216681614) , thank you.

You said it's recorded on your system, so I don't know if I really need to submit it again via this form, but I got the email saying the consultation is extended and thought I might as well send it, as this is something that is very important to me. I have already emailed Royal Mail about it, but they are obviously going to do this anyway, even though you haven't finished your consultation.

This message is almost identical to my email but not totally.

It's not an individual complaint, but one about the whole system of leaving mail with neighbours. Collecting packages from a PO is just an inconvenience, leaving with neighbours is much worse for some of us, also relying on a sticker to opt out isn't reassuring.

I hate the idea of this scheme because I have some neighbours who are thieves and bullies. Just last month a letter for me was put through their door despite having my name and address on, they opened it and kept it for 2-3 days! This isn't the first time. (I did complain to Royal Mail about this). So obviously I don't want anything left there because even if they don't open them, they would still be able to get my friends' names and addresses from the outside of the envelope. I feel sick at the thought - I get a lot of mail which is just too big for my letterbox. At the moment that's not a problem because if I'm out I can just go and collect it.

Collecting it from the post office is much better - even if I have to wait a few days till I can go, I know when they are open so I only need go once and I know that they will not open my post and read it! Even with good neighbours I might have to make 2-3 trips if they're out, or in the bathroom..etc. Or even on holiday! I could wait over a week then - and don't say they wouldn't take in the parcel if they were going away, the nasty ones would think that was hilarious, the good ones might just not realise.

There's also the fact that the postman would have to keep trying different doors till he found someone home to take a parcel, then go back to the address it's for (presumably) to leave a card. This would take a lot longer than just putting a card in like they do now.

I have now received the leaflet telling me that the opt-out means putting a sticker on your door! This sounds terrible. It's basically a sticker saying "I don't trust my neighbours" and/or "I don't want to help my neighbours". This could cause trouble with both nasty and good neighbours - most of mine are good and I would be happy to take their parcels and vice versa. I can explain to them why I've opted out (presumably I will have to), but that will make me look like a gossip stirring up trouble.

Also what happens if it comes off due to bad weather? It will definitely fade in time. Or gets covered in snow? I can't see the postman stopping to wipe down each door! It could snow after I've left and wiped it myself. Or if it's just dark? Also local kids would think it great fun to take them off, especially the kid of the nasty neighbours. And postmen often don't take notice of "please do not bend" even on cardboard envelopes!

I know I'm not the only one with problem neighbours - one friend down south has a neighbour who actually robbed a post office!

I have a hobby which uses the post a lot (in the UK and abroad) for small packages, I've had this hobby for at least 20 years, until this year posting and receiving 1-2 packages a week. I have already had to cut back a lot due to the massive increase in foreign postage (80% for some things!), and I am now emailing all my friends to tell them not to post ANYTHING that won't fit through my letterbox! This will impact hugely on my hobby and also mean NO BIRTHDAY OR XMAS PRESENTS this year! Or maybe ever again, depending on how/if this system works - I'm not sure I'd trust all postmen to take notice of the stickers properly, and even one thing left with those neighbours is very worrying.

This is really upsetting. I would love to think you'd reconsider but it sounds in the press like you've already decided. I heard there was one trial, but this affects everyone and you should be asking a wider group of people.

Maybe you could recommend it for some areas and not others - it might be more welcome in rural areas where the nearest post office is miles away, but if you live in a town that's not a problem. But this scheme would be a big problem for people like me.

I hope you'll consider the impact on us. Sorry this is so long but this has been preying on my mind a lot.

thank you

Question 1: Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No please see additional comments because I only have 5 mins of computer time left here at the library
sorry.

Question 2: Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

No please see additional comments because I only have 5 mins of computer time left.