

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No. I purchase lots of items via the internet, and do not wish to burden my neighbours with receipt of my parcels; it is only a 5 minute journey to my local sorting office, which does not affect my day.

Additionally, when parcels have been left with neighbours in the past, I have called around to pick them up only to have my presence at the door ignored when there is someone home, sometimes multiple times; obviously this does impact upon my evening - i.e. my own free time is put at the beck and call of my neighbours, which affects the whole of my evening.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

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Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

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