

Published 16 February 2017

GOALS

Promote competition and ensure that markets work effectively for consumers

Secure standards and improve quality

Protect consumers from harm

HIGHLIGHTS

Creating the opportunity for large-scale deployment of more ultra-fast networks	Delivering a step-change in the quality of telecoms services	Addressing nuisance calls
Implementing our proposals to increase Openreach's independence		
Ensuring that European regulatory frameworks work for the UK	Supporting the implementation of a new broadband universal service obligation (USO)	Continuing to respond to emerging consumer issues
Supporting competition in fixed-line services, through our market reviews		
Improving consumers' and businesses' ability to make informed choices	Implementing the conclusions of the BBC Charter Renewal	
Monitoring price increases, providing advice and information on pricing, and making sure all consumers receive value from their communications providers	Further projects to secure standards and improve quality	Further projects to protect consumers from harm
Further projects to promote choice and ensure that markets work effectively		

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ONGOING WORK

Allocating Numbers	Technical studies to inform future requirements for spectrum	Competition enforcement and consumer protection
	Spectrum authorisation	
Monitoring Pay TV Services	Spectrum assurance and enforcement	Monitoring the operation of next-generation text relay services
	Radio and TV broadcast licensing	
	Programme standards enforcement	
	On-demand programme services	
	Network security and resilience	

OTHER WORK ACROSS OUR GOALS

Market research
Promoting diversity and equality of opportunity in broadcasting
Engaging with UK governments and other bodies on audience protection
Engaging with UK governments and other bodies on technical matters
Engaging with international stakeholders

The following tables contain updated detail of our projects, programmatic and other ongoing work that relate to the Goals, Highlights and Ongoing Work we identified in our 2016/17 Annual Plan.

Timings and outputs in the tables are indicative and represent the current view of Ofcom at the time of press (16th February 2017). They are, however, subject to change. This is the final update to these tables in 2016/17, reflecting any changes made to projects, outputs, and timings in the light of ongoing market, legislative and regulatory developments.

Projects and programmes are categorised by the Goals and work areas set out in our Annual Plan. In certain cases individual activities may support multiple Goals/ Highlights. For clarity we have listed these once, under the most relevant heading.

A glossary for key acronyms is also included.

Published 16 February 2017

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HIGHLIGHT: Creating the opportunity for large-scale deployment of more ultra-fast networks

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Duct and Pole Access Implementation	Paul Jacobus & Timothy Cross	Consultation on Draft Guidance Under the Communications (Access to Infrastructure) Regulations 2016	Consultation	Delivered
		Statement on Guidance under the Communications (Access to Infrastructure) Regulations 2016	Statement	Delivered
		Progress Update: Supporting Investment in Ultrafast Broadband Networks	Other Publication	Delivered
		Wholesale Local Access Market Review: PIA	Initial Consultation	Delivered

HIGHLIGHT: Implementing our proposals to increase Openreach's independence

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Digital Communications Review: Openreach Implementation	Clive Carter	Strengthening Openreach's Strategic and Operational Independence	Consultation	Delivered
		Overview of responses to Ofcom proposals for Openreach reform	Consultation Summary of Responses	Delivered
		Treatment of pension costs arising from Openreach reform	Other Publication	Delivered

HIGHLIGHT: Ensuring that European regulatory frameworks work for the UK

Work is ongoing

HIGHLIGHT: Supporting competition in fixed-line services, through our market reviews

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Business Connectivity Market Review 2016	Gideon Senensieb	Business Connectivity Market Review 2016	Statement	Delivered
		Very Low Bandwidth Services – Final Statement	Statement	Delivered
Narrowband Market Review 2017	Louise Marriage	Narrowband Market Review	Consultation	Delivered
Review of Standalone Landline Telephone Services	Markham Sivak	Review of Standalone Landline Telephone Services Consultation	Consultation	2016-17 Q4
Wholesale Local Access 2017 Review	Tim Cross	Wholesale Local Access Market Review	Consultation	2016-17 Q4
Wholesale Local Access 2017 Charge Control	Ali-Abbas Ali	Possible Approaches to Fibre Cost Modelling	Consultation	Delivered
		An Update on Charge Control Lacunas for the Narrowband, WLA and WBA Markets	Other Publication	Delivered
		Proposed WLA Charge Controls	Consultation	2016-17 Q4
VULA Margin Appeal 2015	Paul Phillips	Amendment to the VULA Margin Control: Adoption of Revised SMP Services Condition and Guidance Further to Paragraph 2 of the Competition Appeal Tribunal's Directions of 25 July 2016	Statement	Delivered

Published 16 February 2017

HIGHLIGHT: Improving consumers’ and businesses’ ability to make informed choices

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Mobile Switching	Justin Le Patourel	Consumer Switching: Further proposals to reform switching of mobile services	Consultation	Delivered
		Consumer switching: Proposals to reform switching of mobile communications services: Revised cost estimates	Other Publication	Delivered
		Reforms to the Switching of Mobile Communications Processes	Statement	2016-17 Q4
Triple Play Switching	Katharine Morrison	Making switching easier and more reliable for consumers: Proposals to reform landline, broadband and pay TV switching between different platforms	Consultation	Delivered
		Clarification in relation to the cross-platform switching consultation	Other Publication	Delivered
Consumer Information	Sean O'Hara	Telecoms Complaints Q1 2016	Other Publication	Delivered
		Telecoms Complaints Q2 2016	Other Publication	Delivered
		Telecoms Complaints Q3 2016	Other Publication	Delivered
Fixed Broadband Performance Measurement	Nick Collins	UK home broadband performance, November 2016: The performance of fixed-line broadband delivered to UK residential consumers	Other Publication	Delivered
Mobile Broadband Performance Measurement	Beatrix Kalmar	Smartphone Cities 2016 Annex: Mobile Broadband Performance in London	Key Stakeholder Report	Delivered
		Smartphone Cities - Measuring 4G mobile broadband and voice performance	Key Stakeholder Report	Delivered
SME Engagement	Jane Walsh	The SME experience of communications services: research report	Other Publication	Delivered
Enforcement Review	Jessica Hinings	Draft Enforcement guidelines for Competition Act investigations	Consultation	Delivered
		Draft Procedures for investigating breaches of competition-related conditions in Broadcasting Act	Consultation	Delivered
		Draft Advice for complainants: Submitting a complaint to Ofcom	Consultation	Delivered
		Ofcom's approach to enforcement: Consultation on revising the Enforcement Guidelines and related documents	Consultation	Delivered
		Draft Enforcement Guidelines	Consultation	Delivered

HIGHLIGHT: Monitoring price increases, providing advice and information on pricing, and making sure all consumers receive value from their communications providers

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Pricing Trends for Communications Services	Nick Collins	Pricing Trends for Communications Services	Other Publication	2016-17 Q4

Published 16 February 2017

Further projects to promote choice and ensure that markets work effectively

Broadcasting - TV

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Broadcasting Transmission Services	Markham Sivak	Broadcasting Transmission Services	Draft Statement	Delivered
		Broadcasting Transmission Services	Statement	Delivered

Ofcom Corporate

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
International Communications Market Report	Jane Rumble	International Communications Market Report	Key Stakeholder Report	Delivered
		European Broadband Scorecard	Key Stakeholder Report	Delivered
Communications Market Report - Nations & Regions	Jane Rumble	The Communications Market Report 2016: England	Key Stakeholder Report	Delivered
		The Communications Market Report 2016: Scotland	Key Stakeholder Report	Delivered
		The Communications Market Report 2016: Wales	Key Stakeholder Report	Delivered
		The Communications Market Report 2016: Northern Ireland	Key Stakeholder Report	Delivered
Communications Market Report UK	Jane Rumble	The Communications Market Report 2016: UK	Key Stakeholder Report	Delivered

ONGOING WORK: Allocating Numbers

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Charging for Geo Numbers Implementation	Liz Greenberg	Promoting Efficient Use of Geographic Telephone Numbers	Consultation	Delivered

ONGOING WORK: Monitoring Pay TV services

Work is ongoing

Secure standards and improve quality

HIGHLIGHT: Delivering a step-change in the quality of telecoms services

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Wholesale Quality of Service Monitoring	Gideon Senensieb	Wholesale Line Rental/ Metal Path Facility Care Level Movements	Consultation	Delivered
		Wholesale Line Rental/ Metal Path Facility Care Level Movements	Statement	Delivered
		Wholesale Line Rental/ Metal Path Facility Care Level Movements	Final Statement	Delivered
		Wholesale Line Rental/ Metal Path Facility Care Level Movements	Statement	Delivered
5G Programme	Cristina Data	Update on 5G spectrum in the UK	Statement	Delivered
Quality of Fixed Networks	Ali-Abbas Ali	Wholesale Local Access Market Review	Consultation	2016-17 Q4

HIGHLIGHT: Supporting the implementation of a new broadband universal service obligation (USO)

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Broadband Universal Service Obligation	Ana Serodio	Designing the Broadband Universal Service Obligation	Call for Input	Delivered
		Designing the Broadband Universal Service Obligation	Call for Input Summary of Responses	Delivered
		Designing the Broadband Universal Service Obligation - Report to DCMS	Key Stakeholder Report	Delivered

Published 16 February 2017

HIGHLIGHT: Implementing the conclusions of the BBC Charter Renewal

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
BBC Charter Review	Siobhan Walsh/ Jacquie Hughes	Ofcom's Preparations for Regulating the BBC	Statement	Delivered
		Statement of reasons for renewing the Wireless Telegraphy Act licences held by the British Broadcasting Corporation ("BBC")	Statement	Delivered
		The BBC's Commercial Activities	Consultation	Delivered
		The BBC's Commercial Activities	Statement	2016-17 Q4
		Distribution of BBC Public Services	Consultation	Delivered
		Distribution of BBC Public Services	Statement	2016-17 Q4
		Broadcasting Code Review: Preparing for Ofcom's new responsibilities for regulating the BBC	Consultation	Delivered
		Broadcasting Code Review: Preparing for Ofcom's new responsibilities for regulating the BBC	Statement	2016-17 Q4
		Assessing the impact of the BBC's public service activities	Consultation	Delivered
		Assessing the impact of the BBC's public service activities	Statement	2016-17 Q4
		Assessing the impact of proposed changes to the BBC's publicservice activities	Consultation	Delivered
		Assessing the impact of proposed changes to the BBC's publicservice activities	Statement	2016-17 Q4
		Procedures for enforcement of BBC competition requirements: A consultation on Ofcom's proposed procedures for enforcement of BBC competition requirements	Consultation	Delivered
		Procedures for enforcement of BBC competition requirements: A consultation on Ofcom's proposed procedures for enforcement of BBC competition requirements	Statement	2016-17 Q4
		A consultation on new procedures for handling content standards complaints, investigations and sanctions for BBC programmes	Consultation	Delivered
		Statement on new procedures for handling content standards complaints, investigations and sanctions for BBC programmes	Statement	2016-17 Q4
		Procedures for handling content standards and licensing investigations and sanctions: A consultation on revising the procedures for TV, radio and video-on-demand services	Consultation	Delivered
		Procedures for handling content standards and licensing investigations and sanctions: A consultation on revising the procedures for TV, radio and video-on-demand services	Statement	2016-17 Q4
		Procedures for enforcement of requirements in the BBC Agreement and compliance with Ofcom enforcement action	Consultation	Delivered
		Procedures for enforcement of requirements in the BBC Agreement and compliance with Ofcom enforcement action	Statement	2016-17 Q4
Procedures for complaints about online material	Consultation	2016-17 Q4		
BBC Performance Framework and Operating Licence	Consultation	2016-17 Q4		
BBC Trading Activities	Consultation	2016-17 Q4		
BBC Operating Framework	Statement	2016-17 Q4		

Published 16 February 2017

Further projects to secure standards and improve quality

Broadcasting - TV

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Access Services Policy	Alison Marsden	Ofcom Television Access Services Report (full year 2015)	Other Publication	Delivered
		Television Channels Required to Provide Access Services in 2017	Statement	Delivered
		Ofcom Television Access Services Report (first half 2016)	Other Publication	Delivered
		Non-domestic TV Channels: Proposals to Modify Access Service Obligations	Statement	Delivered
		Ofcom's Code on Television Access Services Summary of 2016 VOD accessibility data	Statement	2016-17 Q4
Channel 4 Content Policy Work	Simon Terrington	Ofcom Letter to C4 regarding 2015/16 SMCP	Other Publication	Delivered
UTV Change of Control Review	Siobhan Walsh	Change of Control of the Channel 3 Licence for Northern Ireland	Statement	Delivered
Channel 3 Networking Arrangements	Tony Close	Channel 3 Networking Arrangements - 2016 Review	Statement	Delivered
Channel 4 Schedule 9 Arrangements	Andy Causby	Channel 4 Schedule 9 Arrangements	Statement	Delivered

Broadcasting - TV & Radio

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Advertising Policy and Regulation	Tony Close	Regulation of e-cigarette advertising and sponsorship on television and radio: Amendments to the Ofcom Broadcasting Code and the BCAP Code: the UK Code of Broadcast Advertising	Statement	Delivered
		Regulation of e-cigarette product placement and sponsorship on broadcast television and on-demand programme services: Amendments to the Ofcom Broadcasting Code and Rules and Guidance	Statement	Delivered
		Rules and Guidance: Statutory Rules and Non-Binding Guidance for Providers of On-Demand Programme Services (ODPS)	Other Publication	Delivered
		Notice of Variation to Designation for the Regulation of Advertising in On-Demand Programming	Other Publication	Delivered
Offensive Language Research 2016	Alison Marsden	Ofcom's Research on Offensive Language on TV and Radio	Other Publication	Delivered
Review of Ofcom's Election Rules	Alison Marsden	Review of Ofcom's Election Rules	Consultation	Delivered
		Review of Ofcom's Election Rules	Statement	2016-17 Q4
Review of Editorial VOD Regulation	Alison Marsden	Access Services and European Works on ODPS	Consultation	Delivered
		Access Services and European Works on ODPS	Statement	Delivered
		Fee Structure for 2017/18	Consultation	Delivered
Section Three Broadcasting Code Review	Alison Marsden	Changes to Section Three of the Broadcasting Code	Statement	Delivered

Post

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Review of Royal Mail Regulation	Caroline Longman	Review of Royal Mail Regulation	Consultation	Delivered
		Review of Royal Mail Regulation	Statement	2016-17 Q4
Post Financial Reporting Review	Kamak Arzhangi	Review of Regulatory Financial Reporting for Post	Consultation	2016-17 Q4
Monitoring of Royal Mail	Caroline Longman	2015-16 Annual Postal Market Context Report	Key Stakeholder Report	Delivered

Published 16 February 2017

Spectrum

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
700 Programme	Brice Le Cannu	Maximising the Benefits of 700 MHz clearance	Statement	Delivered
		Notice to PMSE Users of Clearance of 700 MHz Band	Other Publication	Delivered
		Consultation on the design of the PMSE grant scheme	Consultation	2016-17 Q4
Small Scale DAB	Tony Close/ Mark Caines	Final Report on Small Scale DAB Trials	Other Publication	Delivered
DECT Guard Band Fee Review	Charles Jenne	Fees for DECT Guard Band Licences	Consultation	Delivered
		Fees for DECT Guard Band Licences	Statement	2016-17 Q4
Mobile Coverage Policy	Charles Jenne	Voluntary National Standard and IR	Consultation	2016-17 Q4
UHF 1 and 2 Strategy (420 to 470 MHz)	Erika Forsberg	Strategic review of UHF 1 and 2	Consultation	Delivered

ONGOING WORK: Technical studies to inform future requirements for spectrum

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Mobile Data Strategy	Cristina Data	Improving Spectrum Access for Consumers in the 5 GHz Band	Consultation	Delivered
		Update on Our Mobile Data Strategy	Statement	Delivered
		Use of 3.6-3.8 GHz for Mobile	Consultation	Delivered
		Proposed changes to spectrum trading regulations	Consultation	Delivered
		5.8 GHz Regulations	Consultation	2016-17 Q4
Satellite and Space Science Review	Justin Moore	Space Spectrum Strategy	Statement	Delivered
Broadcast Technical Regulation Review	Peter Madry	Broadcast TV Technical Codes: Consultation on Updates and Amendments	Consultation	Delivered
		Broadcast TV Technical Codes: Updates and Amendments	Statement	Delivered
New Spectrum Sharing Opportunities	Brice Le Cannu	Statement on Developing a Framework for Spectrum Sharing	Statement	Delivered
3.8 to 4.2 GHz Spectrum Access	Alex Dixon	Call for Input: 3.8 GHz to 4.2 GHz band: Opportunities for Innovation	Call for Input	Delivered

Published 16 February 2017

ONGOING WORK: Spectrum authorisation

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Maintenance of the Authorisation Framework	Helen Hearn	Decision to make regulations amending the Wireless Telegraphy (Exemption) Regulations 2003	Statement	Delivered
		Notice of proposals to make the Wireless Telegraphy (Licence Charges) (Amendment) Regulations 2016	Consultation	Delivered
		Decision to make the Wireless Telegraphy (Licence Charges) (Amendment) Regulations 2016	Statement	Delivered
		Notice of Ofcom's proposal to amend the Wireless Telegraphy (Licence charges for the 900 MHz Frequency Band and the 1800 MHz Frequency Band) (Amendments and Further Provisions) Regulations 2016	Consultation	Delivered
		Ofcom's decision to make the Wireless Telegraphy (Licence Charges for the 900 MHz frequency band and the 1800 MHz frequency band) (Amendment and Further Provisions) (Amendment) Regulations 2016	Statement	Delivered
		The Use of Mobile Gateway Devices	Consultation	Delivered
		The Use of Mobile Gateway Devices	Statement	2016-17 Q4
Spectrum Access: Mobile (PWN)	Helen Hearn	Variation Request for 1781 MHz Concurrent Licences	Consultation	Delivered
		Variation Request for 1781 MHz Concurrent Licences	Statement	Delivered
		EE Application for Licence Variations in Support of Enhanced Mobile Communications for the Emergency Services	Consultation	Delivered
		EE Application for Licence Variations in Support of Enhanced Mobile Communications for the Emergency Services	Statement	Delivered
Authorising 2 GHz MSS and CGC	Justin Moore	Notice of Proposal to Make User Terminal Exemption Regulations 2016	Consultation	Delivered
		Statement on the Proposal to Make User Terminal Exemption Regulations 2016	Statement	Delivered
		Notice of proposal to make CGC Regulations 2016	Consultation	Delivered
		Statement on proposal to make CGC Regulations 2016	Statement	Delivered
Fixed Links and Satellite Fees Review	Alex Dixon	WT Act Fees for Fixed Links and Satellite Earth Stations	Consultation	Delivered
Fixed Wireless Spectrum Strategy	Alex Dixon	Fixed Wireless Spectrum Strategy	Call for Input	Delivered
Spectrum Access: TV White Spaces	Helen Hearn	Notice of proposals to make the Wireless Telegraphy (White Space Devices) (Exemption) (Amendment) Regulations 2016	Consultation	Delivered
		Decision to make the Wireless Telegraphy (White Space Devices) (Exemption) (Amendment) Regulations 2016	Statement	Delivered

Published 16 February 2017

ONGOING WORK: Spectrum assurance and enforcement

Work is ongoing

ONGOING WORK: Radio and TV broadcast licensing

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Commercial Radio Policy & Licence Competitions	Neil Stock	Glasgow Licence Award	Statement	Delivered
		Additional Services Licence	Consultation	Delivered
		Additional Services Licence	Statement	2016-17 Q4
Commercial Radio Licence Administration and Enforcement	Neil Stock	Monthly Commercial Radio Round-Up	Other Publication	Ongoing
Community Radio Licence Administration and Enforcement	Neil Stock	Radio Licensing Monthly Update	Other Publication	Ongoing
Community Radio Policy & Licence Competitions	Neil Stock	Invitation of Applications - Greater London	Notification	Delivered
		Invitation of Applications - London	Notification	Delivered
		Licence Awards: SE England	Statement	Delivered
		Review of Community Radio Licensing and Technical Policy	Consultation	Delivered
		Review of Community Radio Licensing and Technical Policy	Statement	2016-17 Q4
Community Radio Fund	Neil Stock	Community Radio Fund End of Year Report 2015/16	Statement	Delivered
Local TV Licensing	Neil Stock	STV Edinburgh and STV Glasgow Agreed Changes of Programming Commitments	Other Publication	Delivered
		Programming Commitment Changes: Manchester, Preston, Southampton	Statement	Delivered
		Programming Commitment Changes: Oxford	Statement	Delivered
		Consultation on Change Programming Commitments: London	Consultation	Delivered
		Statement on Change Programming Commitments: London	Statement	Delivered
Renewal of Independent National Radio Licences	Neil Stock	Renewal of Independent National Radio Licences: Methodology for Review of Financial Terms	Consultation	Delivered
		Renewal of Independent National Radio Licences: Methodology for Review of Financial Terms	Statement	Delivered
		Offer of financial terms to Classic FM and Talk Sport	Other Publication	Delivered
Restricted Service Licences	Neil Stock	Monthly Licensing Bulletins	Other Publication	Ongoing
TV Licensing	Neil Stock	Monthly Licensing Bulletins	Other Publication	Ongoing

ONGOING WORK: Programme standards enforcement

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Complaints Analysis and Tracking	Paul Mercer	Assessment of complaints concerning broadcasting standards - Broadcast and On Demand Bulletins	Other Publication	Ongoing
COSTA Enforcement	Paul Mercer	Ongoing programmatic work around enforcement of rules that govern the amount of, and scheduling of, TV adverts (COSTA) - Broadcast and On Demand Bulletins	Other Publication	Ongoing
Standards Casework/Policy	Alison Marsden	Ensuring compliance with the rules in the Broadcasting Code, and other related codes and Licence Conditions - Broadcast and On Demand Bulletins	Other Publication	Ongoing

ONGOING WORK: On-demand programme services

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
VOD Enforcement	Alison Marsden	Fortnightly Broadcast and On Demand Bulletins	Other Publication	Ongoing

ONGOING WORK: Network security and resilience

Work is ongoing

Published 16 February 2017

Protect consumers from harm

HIGHLIGHT: Addressing nuisance calls

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Nuisance Calls Strategy	Alan Pridmore	In-depth Market Research on Nuisance Calls Received on Home Landline Phones	Other Publication	Delivered
		Review of How We Use Our Persistent Misuse Powers - Focus on Silent and Abandoned Calls	Statement	Delivered
		Further Update on the Ofcom/ICO Joint Action Plan to Tackle Nuisance Calls	Other Publication	Delivered

HIGHLIGHT: Continuing to respond to emerging consumer issues

Work is ongoing

Further projects to protect consumers from harm

Telecommunications

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Quality of Service: Automatic Compensation	Tanja Salem	Automatic Compensation	Call for Input	Delivered
		Automatic Compensation	Consultation	2016-17 Q4
Participation and Vulnerability	Alan Pridmore	A Guide to Publicising Services Available to Disabled People	Other Publication	Delivered
		Access and Inclusion Report	Other Publication	2016-17 Q4

ONGOING WORK: Competition enforcement and consumer protection

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Premium Rate Services - Regulation Programme	Gavin Daykin	Ofcom's Decision to Approve the New PhonepayPlus Code of Practice (14th Edition)	Statement	Delivered

ONGOING WORK: Monitoring the operation of next-generation text relay services

Work is ongoing

Published 16 February 2017

Other work across our goals

Market Research

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Data Collection - Market Monitoring	Jane Rumble	Quarterly Telecoms Data Tables	Other Publication	Ongoing
Digital Progress Report - Radio	Jane Rumble	Digital Radio Report 2016	Key Stakeholder Report	Delivered
Digital Day	Richard Howard	Digital Day 2016: Micro-site	Other Publication	Delivered
		Digital Day 2016: Children's Report	Other Publication	Delivered
Media Literacy Research	Alison Preston	Adults' Media Use and Attitudes Report	Key Stakeholder Report	Delivered
		Adults' Media Use and Attitudes Report	External Stakeholder Event	Delivered
		Smartphone-only Internet Users: A Qualitative Study	Other Publication	Delivered
		Children and Parents: Media Use and Attitudes report	Key Stakeholder Report	Delivered
		Children and Parents: Media Use and Attitudes report	External Stakeholder Event	Delivered
		Children's Media Lives 2016	Key Stakeholder Report	Delivered
		Media Lives 2016: A Qualitative Study - Summary Report	Key Stakeholder Report	2016-17 Q4
Media Tracker	Jane Rumble	UK Audience Attitudes to Broadcast Media	Other Publication	Delivered
		UK Audience Attitudes to Broadcast Media: 2016 Data	Other Publication	2016-17 Q4
PSB Annual Report	Jane Rumble	Public Service Broadcasting (PSB) Report	Key Stakeholder Report	Delivered
Switching Tracker	Lisa Etwell	Pricing Report	Key Stakeholder Report	2016-17 Q4

Legal

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Review of General Conditions	Polly Weitzman	Review of the General Conditions of Entitlement: Consultation on the general conditions relating to network functioning, public payphones, directory information and numbering	Consultation	Delivered
		Review of the General Conditions of Entitlement: Consultation on the general conditions relating to consumer protection	Consultation	Delivered

Promoting diversity and equality of opportunity in broadcasting

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Diversity in Broadcasting	Alison Marsden	Diversity in Broadcasting Toolkit - Phase 2	Other Publication	Delivered

Engaging with UK governments and other bodies on audience protection

Work is ongoing

Engaging with UK governments and other bodies on technical matters

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Connected Nations	Gary Clemo	Connected Nations Report	Other Publication	Delivered
		Economic geography 2016: An analysis of the determinants of 3G and 4G coverage in the UK	Other Publication	Delivered
Mobile Spectrum Auctions	Erika Forsberg	Public Sector Spectrum Release (2.3 - 3.4 GHz): Competition Issues and Auction Rules	Consultation	Delivered
		Notice of Ofcom's proposal to make a limitation order and amend the register regulations in connection with the award of spectrum in the 2.3 and 3.4 GHz bands	Consultation	Delivered

Published 16 February 2017

Engaging with international stakeholders

Work is ongoing

Ofcom Corporate

Activity Name	Activity Director	Activity Description	What We Will Do	When We Will Do It
Ofcom Annual Report	Alastair Smith	Ofcom Annual Report and Accounts 2015/16	Other Publication	Delivered
Annual Plan Development - Strategic	Clive Carter	Draft Annual Plan 2017/18	Consultation	Delivered
		Annual Plan 2017/18	Other Publication	2016-17 Q4
Ofcom Programme of Work	Emma McFadyen	Ofcom Programme of Work 2016/17 - Q2 Update	Other Publication	Delivered
		Ofcom Programme of Work 2016/17 - Q3 Update	Other Publication	Delivered
		Ofcom Programme of Work 2016/17 - Q4 Update	Other Publication	Delivered
		Ofcom Programme of Work 2017/18	Other Publication	2016-17 Q4
Tariff Tables	Tracey Reay	Tariff Tables for 2017/18	Other Publication	2016-17 Q4
Ofcom Northern Ireland	Jonathan Rose	Proposed Disability Plan for Northern Ireland	Consultation	Delivered
		Proposed Disability Plan for Northern Ireland	Statement	2016-17 Q4

Glossary of Terms

BCAP	Broadcast Committee of Advertising Practice
BCMR	Business Connectivity Market Review
BEREC	Body of European Regulators of Electronic Communications
CORR	Cost Orientation and Regulatory Reporting
COSTA	Code on the Scheduling of Television Advertising
CPT	Consumer Protection Test
DAB	Digital Audio Broadcasting
DECT	Digital Enhanced Cordless Telecommunications
DUSP	Designated Universal Service Provider
EPG	Electronic Programme Guide
EPRA	European Platform of Regulatory Authorities
ERGP	European Regulators Group
FAMR	Fixed Access Market Review
LLU	Local Loop Unbundling
MIA	Market Impact Assessment
MCT	Mobile Call Termination
NGCS	Non-Geographic Call Services
NTS	Number Translation Services
PMR	Private Mobile Radio
PMSE	Programme Making and Special Events
PSB	Public Service Broadcasting
PSSR	Public Sector Spectrum Release
RAS	Radio Astronomy
ROES	Receive-only Earth Stations
RSA	Recognised Spectrum Access
RSPG	Radio Spectrum Policy Group
SMCP	Statement of Media Content Policy
SME	Small and Medium Enterprises
SMP	Significant Market Power
UHF	Ultra-High Frequency
UKRN	UK Regulators Network
VOD	Video on Demand
VULA	Virtual Unbundled Local Access
WBA	Wholesale Broadband Access
WLR	Wholesale Line Rental
WT Act	Wireless Telegraphy Act 2006