Response from: **Lee Heron**
Responding on behalf of: **Self**

I am using voip quite regulary with a product called skype which is free to use. there4 are more products like this too which are free to use. i think when voip really takes off in maybe 3-5 years everyone will have a skype type phone on their home or even business pc.

as a pay per call product i would definatly use it at home because it would be conciderably cheaper than a bt or cable netrwork phone. after all its free at the moment to anyone with a broadband connection anyway.

it may destroy the way we look at the whole telecoms thing at the moment. i see bt and the likes taking up broadband as their main product in place of the telephone side.

one thing i would like to see. public phones. maybe we as a customer could buy a small mobile sized device that can be plugged in almost anywhere their is a terminal. in pubs clubs resteraunts in the street etc. thousands of terminals so we can be connected anywhere we go.if we have broadband at home then this should be a free service. maybe.

just my 2 cents

thankyou