

Additional comments:

I live in rural Essex. I have no near neighbours. I applaud the attempt to ameliorate delivery position BUT in my case I should much prefer that the non- delivery notice is left at the house and the article deposited at the local Post Office (in my case Tillingham) for collection. The Delivery Office is some 14 miles away meaning a round trip of 28miles to collect! I am confident other local residents would agree - especially those without transport.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Subject to the points made above.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

See my comments above, esp. as applying in remote rural areas and for households without transport.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

Only as above.