## **Additional comments:**

I am appalled at these proposals. When I pay to send something by Royal Mail I expect it to be delivered to the person I intended to receive it NOT a complete stranger who is responsible neither for its safe nor prompt delivery. This is a complete cop out. While it may suit those who live in small communities at some distance from the nearest sorting office, it is utterly inappropriate to be considering this for urban cities. Why should I have to go chasing my neighbours for something that was sent to me? Moreover where it might be acceptable to leave items with one neighbour it may equally be totally UNACCEPTABLE to leave them with another. Is the postman going to have a list reflecting our personal preferences? I don't mind in principle to it being offered as an option but I deeply object to it being assumed that it is acceptable unless I have previously indicated so.

## Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval: