

Request for Information

Thank you for your request for information dated 21 December 2016 for information from an old Ofcom web page at: http://stakeholders.ofcom.org.uk/consultations/uso/uso_statement/. This has been considered under the Freedom of Information Act 2000.

I can confirm that all of the information from the old page should now be held on the main Ofcom website landing page at <https://www.ofcom.org.uk/consultations-and-statements/category-1/uso>

For any missing 'old' information please refer to the National Archives website at: http://webarchive.nationalarchives.gov.uk/20160702162827/http://stakeholders.ofcom.org.uk/consultations/uso/uso_statement/

For your information, The National Archives has always been taking snapshots of our website as a matter of course, and has a very robust retention policy, so any 'old' material from Ofcom's website is still in the public domain and will remain accessible to everyone indefinitely.

Ofcom's live website is and should be a place for current material only. Trying to retain every publication on our website is both a duplication of the National Archives' work and also a smokescreen which might hamper users from finding the most up-to-date information.

I hope this information is helpful.

Kind regards
Julia Snape

If you are unhappy with the response or level of service you have received in relation to your request from Ofcom, you may ask for an internal review. If you ask us for an internal review of our decision, it will be treated as a formal complaint and will be subject to an independent review within Ofcom. We will acknowledge the complaint and inform you of the date by which you might expect to be told the outcome.

The following outcomes are possible:

- the original decision is upheld; or
- the original decision is reversed or modified.

Timing

If you wish to exercise your right to an internal review you should contact us within two months of the date of this letter. There is no statutory deadline for undertaking internal reviews and it will depend upon the complexity of the case. However, we aim to conclude all such reviews within 20 working days, and up to 40 working days in exceptional cases. We will keep you informed of the progress of any such review. If you wish to request an internal review, you should contact:

Steve Gettings
The Secretary to the Corporation
Ofcom
Riverside House
2a Southwark Bridge Road
London SE1 9HA

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF