

Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :

Yes, it is important that users are able to easily memorise and use the number should the need dictate.

Q2 Do you agree with the DHs view that:

**A) a three-digit number is the best choice for the proposed service and
B) of the three-digit numbers available, 111 is the best option?**

Please give reasons for your views. :

A) Yes as it is similar to the 999 concept which patients will be familiar with.

B) I am not sure 111 is the best choice of number as it will be prone to mis-dial by children, etc.

Q3 What are your views on the tariff options selected by the DH? :

I think this is a fair assessment

Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document: