Additional comments:

This should be an opt -in service, NOT opt-out.

The proposed opt-out option of displaying a sticker near the letterbox is both technologically out dated and aesthetically unacceptable.

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

Subject to it being an opt-in service, not opt-out.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

The proposed opt-out option of displaying a sticker near the letterbox is both technologically out dated and aesthetically unacceptable.