

**Q1 Do you agree with Ofcom's view that the proposed non-emergency healthcare service represents a justified use of a three-digit number? Please give reasons for your views. :**

Yes - for the reasons given in the consultation paper.

**Q2 Do you agree with the DHs view that:**

**A) a three-digit number is the best choice for the proposed service and  
B) of the three-digit numbers available, 111 is the best option?**

**Please give reasons for your views. :**

A) Yes - simple to use & to remember

B) Yes - simple to use & to remember

**Q3 What are your views on the tariff options selected by the DH? :**

Preferred option would be 'Free to caller', as this would encourage maximum use of the service, with significant benefits to the NHS.

This is in line with NHS principle of free health service at the point of delivery.  
Savings elsewhere in the Health system would justify this.

This would support major NHS emphasis on diverting people from inappropriate use of A&E.

**Q4 Do you have any comments on the proposed notification of modification to the Numbering Condition in Annex 8 of this document**

No