

Additional comments:

Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :

No - opting in should be the default customer option, not opting out, and certainly not opting out so publicly.

Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:

The roll out of this service will have a direct negative impact on my income - Royal Mail pay for me to be the designated 'safe place' for the holding of customers mail if they are out. The P739 service works very well for us locally - it creates footfall into my shop and PO and we receive a payment for each item we hold.

Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:

Again - customers should be invited to opt in.