

### **Additional comments:**

It is not clear on the website how to get an opt out sticker.

The sticker sent out by Royal Mail is not robust enough to withstand adverse weather conditions and so will only last a very short time necessitating repeated requests for replacements.

### **Question 1:Do you agree that Ofcom should grant approval to Royal Mail for the Delivery to Neighbour service? If not please explain your answer. :**

NO. Post to my address should only be delivered to that address. If this does not happen then our privacy has been negated and there is a high risk of breaches of confidentiality.

### **Question 2:Are there other consequences following the roll out of the service across the UK that we have not included in our assessment? If so, please explain.:**

Risks of fraud, identity theft and intrusion of privacy. Also a loss of privacy.

### **Question 3:Do you have any comments on the scope and wording of the proposed Notification and approval:**

Royal Mail users should be asked to opt IN to this proposal. Having to opt out leaves vulnerable people at a higher risk.